



Quality. Service. Value.®



California Water Service

Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the Visalia District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

We believe everyone should have access to water that is safe, clean, reliable, and affordable. Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

We are Industry Leaders in:

- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

Cal Water Infrastructure by the Numbers

7,900 miles of water mains

1,135 wells

681 storage tanks

155,000+ valves

50,000+ hydrants

2,010+ sampling stations

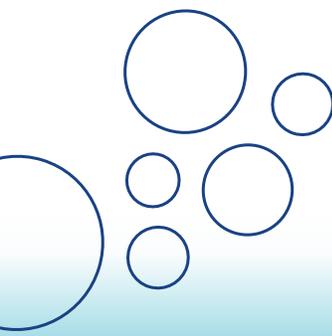
6 surface water treatment plants

12 wastewater treatment plants

\$719.7 million invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





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Visalia District

Local Service with Statewide Support

Cal Water’s Visalia District was formed in 1926 with the purchase of the Visalia Water Company. Today, we meet our Visalia customer needs with 59 water wells that pump 18 million gallons of water per day from deep beneath the ground.

Infrastructure Investments in Visalia

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the Visalia District.

Over the last decade, **Cal Water has invested \$53,841,042** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 590 miles of main
- 59 wells
- 4,244 hydrants
- 9 booster pumps
- **Total storage: 2.8 million gallons**

Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.

Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **Valley Oaks SPCA, United Way of Tulare County, Visalia Emergency Aid Council, and Kaweah Delta Hospital Foundation.**

Contact Us

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Service Area

Population Served: 147,000

Communities Served: Mullen, Tulco, and Visalia

Water Supply (Annual Production):

9,825 million gallons

Water Use

Active connections: **46,700**

Average daily demand per capita per day: **183 gallons**

Average gallons per service per day: **589 gallons**

Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$48 million in the Visalia District from 2022-2024 to:

- Construct a new well station in preparation for wildfire events to ensure a reliable source of water is available to customers and adequate fire protection is consistently available throughout the district
- Develop new water supplies and improve treatment of existing supplies
- Replace approximately 37,300 feet of aging and less reliable mains