



Quality. Service. Value.®



# California Water Service

## Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the Westlake District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

**We believe everyone should have access to water that is safe, clean, reliable, and affordable.** Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

### We are Industry Leaders in:

- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

### Cal Water Infrastructure by the Numbers

**7,900** miles of water mains

**1,135** wells

**681** storage tanks

**155,000+** valves

**50,000+** hydrants

**2,010+** sampling stations

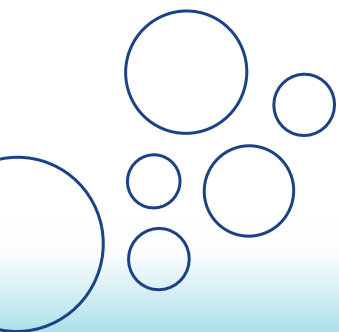
**6** surface water treatment plants

**12** wastewater treatment plants

**\$719.7 million** invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

### Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





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# Westlake District

Local Service with Statewide Support

Cal Water's Westlake District was formed in 1983 with the purchase of the Westlake Water Company. To meet the needs of our customers, we purchase imported surface water from the State Water Project through Calleguas Municipal Water District. Our system includes 112 miles of pipeline, six storage tanks, and 23 booster pumps.

## Infrastructure Investments in Westlake

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the Westlake District.

Over the last decade, **Cal Water has invested \$16,410,643** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 112 miles of main
- 23 booster pumps
- **Total storage: 21 million gallons**
- 975 hydrants

**Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.**

## Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **Manna Conejo Valley Food Bank, Food Share of Ventura County, and Senior Concerns/Meals on Wheels.**

## Contact Us

Angie Gilbride/Regional Community Affairs Specialist  
2632 West 237th Street  
Torrance, CA 90505  
(310) 997-7123 | [agilbride@calwater.com](mailto:agilbride@calwater.com)

## Service Area

**Population Served:** 19,500

**Communities Served:** Thousand Oaks

## Water Supply (Annual Production):

3,124 million gallons

## Water Use

Active connections: **7,100**

Average daily demand per capita per day: **323 gallons**

Average gallons per service per day: **910 gallons**

## Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$10 million in the Westlake District from 2022-2024 to:

- Install two new tank systems designed to reduce the formation of undesirable compounds, ensuring customers continue to have consistent water quality
- Develop new water supplies and improve treatment of existing supplies
- Replace approximately 2,400 feet of aging and less reliable mains