



Quality. Service. Value.®



California Water Service

Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the Redwood Valley District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

We believe everyone should have access to water that is safe, clean, reliable, and affordable. Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

We are Industry Leaders in:

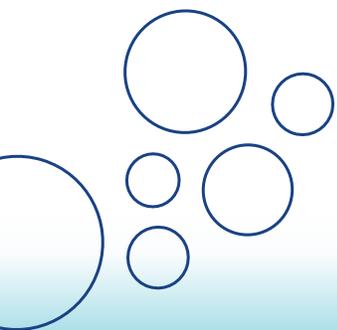
- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

Cal Water Infrastructure by the Numbers

- 7,900** miles of water mains
- 1,135** wells
- 681** storage tanks
- 155,000+** valves
- 50,000+** hydrants
- 2,010+** sampling stations
- 6** surface water treatment plants
- 12** wastewater treatment plants
- \$719.7 million** invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





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Redwood Valley District

Local Service with Statewide Support

Cal Water's Redwood Valley District was formed in 2000 with the purchase of the Redwood Valley Water Company, which began serving the area in the 1920s. Each day, we treat more than 400 thousand gallons of Clear Lake water that we purchase from the Yolo County Flood Control and Water Conservation District for our Lucerne customers. To meet the needs of our other Redwood Valley customers, we use water wells to pump 104,000 gallons per day of groundwater.

Infrastructure Investments in Redwood Valley

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the Redwood Valley District.

Over the last decade, **Cal Water has invested \$6,307,244** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 33 miles of main
- 128 hydrants
- 14 wells
- 11 booster pumps
- **Total storage: 1.7 million gallons**

Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.

Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **Lucerne Alpine Senior, Redwood Empire Food Bank, and West County Community Services District.**

Contact Us

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Service Area

Population Served: 3,300

Communities Served: Guerneville, Noel Heights, Duncans Mills, Dillon Beach, Santa Rosa, and Lucerne

Water Supply (Annual Production):

35 million gallons

Water Use

Active connections: **1,800**

Average daily demand per capita per day: **104 gallons**

Average gallons per service per day: **179 gallons**

Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$6 million in the Redwood Valley District from 2022-2024 to:

- Install safety modifications for the Lucerne Pier and fund the design and permit of a new well
- Develop new water supplies and improve treatment of existing supplies
- Replace approximately 3,200 feet of aging and less reliable mains