



Quality. Service. Value.®



California Water Service

Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the Oroville District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

We believe everyone should have access to water that is safe, clean, reliable, and affordable. Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

We are Industry Leaders in:

- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

Cal Water Infrastructure by the Numbers

7,900 miles of water mains

1,135 wells

681 storage tanks

155,000+ valves

50,000+ hydrants

2,010+ sampling stations

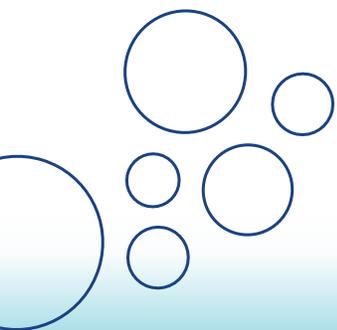
6 surface water treatment plants

12 wastewater treatment plants

\$719.7 million invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





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Oroville District

Local Service with Statewide Support

Cal Water's Oroville District has provided high-quality water utility services in Oroville since 1927. Most of the water we provide to our customers is processed at our treatment plant. This surface water supply is supplemented by local groundwater produced by our three wells. Our system includes 59 miles of pipeline, two storage tanks, and six booster pumps.

Infrastructure Investments in Oroville

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the Oroville District.

Over the last decade, **Cal Water has invested \$7,267,094** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 59 miles of main
- 3 wells
- **Total storage: 2.5 million gallons**
- 447 hydrants
- 6 booster pumps

Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.

Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **Hope Center, YMCA, and Salvation Army.**

Contact Us

Shannon McGovern/Regional Community Affairs Specialist
1505 East Sonora Street
Stockton, CA 95205
(209) 715-0252 | smcgovern@calwater.com

Service Area

Population Served: 10,600

Communities Served: Oroville

Water Supply (Annual Production):

1,273 million gallons

Water Use

Active connections: **3,600**

Average daily demand per capita per day: **75 gallons**

Average gallons per service per day: **833 gallons**

Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$6 million in the Oroville District from 2022-2024 to:

- Develop a plan to assess and proactively address future infrastructure concerns to ensure a reliable source of water is available to customers
- Develop new water supplies and improve treatment of existing supplies
- Replace approximately 2,900 feet of aging and less reliable mains