



Quality. Service. Value.®



California Water Service

Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the Los Altos District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

We believe everyone should have access to water that is safe, clean, reliable, and affordable. Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

We are Industry Leaders in:

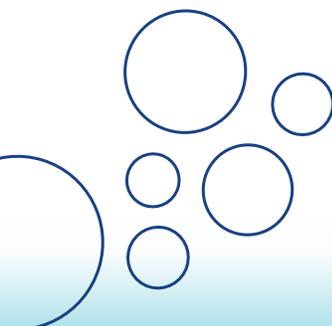
- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

Cal Water Infrastructure by the Numbers

- 7,900** miles of water mains
- 1,135** wells
- 681** storage tanks
- 155,000+** valves
- 50,000+** hydrants
- 2,010+** sampling stations
- 6** surface water treatment plants
- 12** wastewater treatment plants
- \$719.7 million** invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





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Los Altos District

Local Service with Statewide Support

Cal Water's Los Altos Suburban District was formed in 1931 with the purchase of the Los Altos Water Company. Today, we meet the needs of our Los Altos-area customers with a combination of local groundwater and surface water. Our surface water, treated and purchased from the Santa Clara Valley Water District (SCVWD), comes from SCVWD reservoirs and the San Joaquin-Sacramento River Delta.

Infrastructure Investments in Los Altos

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the Los Altos District.

Over the last decade, **Cal Water has invested \$56,992,648** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 290 miles of main
- 20 wells
- **Total storage: 14.6 million gallons**
- 1,934 hydrants
- 58 booster pumps

Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.

Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **Northwest YMCA, Los Altos Community Foundation, and Sunnyvale Community Services.**

Contact Us

Rob Seeley/Regional Community Affairs Specialist
195 South N Street
Livermore, CA 94550
(408) 345-3381 | rseeley@calwater.com

Service Area

Population Served: 70,100

Communities Served: Los Altos and portions of Cupertino, Los Altos Hills, Mountain View, and Sunnyvale

Water Supply (Annual Production):

890 million gallons

Water Use

Active connections: **19,000**

Average daily demand per capita per day: **165 gallons**

Average gallons per service per day: **625 gallons**

Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$84 million in the Los Altos District from 2022-2024 to:

- Improve water systems in preparation for wildfire events to ensure a reliable source of water is available to customers and adequate fire protection is consistently available throughout the district
- Develop new water supplies and improve treatment of existing supplies
- Replace approximately 32,100 feet of aging and less reliable mains