



Quality. Service. Value.®



California Water Service

Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the East Los Angeles District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

We believe everyone should have access to water that is safe, clean, reliable, and affordable. Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

We are Industry Leaders in:

- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

Cal Water Infrastructure by the Numbers

7,900 miles of water mains

1,135 wells

681 storage tanks

155,000+ valves

50,000+ hydrants

2,010+ sampling stations

6 surface water treatment plants

12 wastewater treatment plants

\$719.7 million invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





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East Los Angeles District

Local Service with Statewide Support

We serve approximately 26,900 customer connections in our East Los Angeles system as well as an additional 1,200 customer connections through an operating contract with the City of Commerce. To meet our East Los Angeles customers' needs, we use a combination of local groundwater and purchased water from the Metropolitan Water District of Southern California (MWD), which is imported from the Colorado River and the State Water Project in northern California.

Infrastructure Investments in East Los Angeles

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the East Los Angeles District.

Over the last decade, **Cal Water has invested \$74,651,588** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 264 miles of main
- 11 wells
- **Total storage: 26 million gallons**
- 2,297 hydrants
- 23 booster pumps

Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.

Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **American Red Cross, East Los Angeles Women's Center, and Help the Children.**

Contact Us

Angie Gilbride/Regional Community Affairs Specialist
5015 West Avenue L-14, Unit 2, Quartz Hill, CA 93536
(310) 997-7123 | agilbride@calwater.com

Service Area

Population Served: 151,600

Communities Served: East Los Angeles, City of Commerce, and portions of Montebello, Monterey Park, Bell, and Vernon

Water Supply (Annual Production):

1.9 billion gallons

Water Use

Active connections: **26,900**

Average daily demand per capita per day: **84 gallons**

Average gallons per service per day: **701 gallons**

Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$35 million in the East Los Angeles District from 2022-2024 to:

- Improve reliability of water distribution throughout the system and meet fire flow and emergency demands
- Develop new water supplies and improve treatment of existing supplies
- Replace approximately 25,100 feet of aging and less reliable mains