



Quality. Service. Value.®



# California Water Service

## Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the Bear Gulch District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

**We believe everyone should have access to water that is safe, clean, reliable, and affordable.** Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

### We are Industry Leaders in:

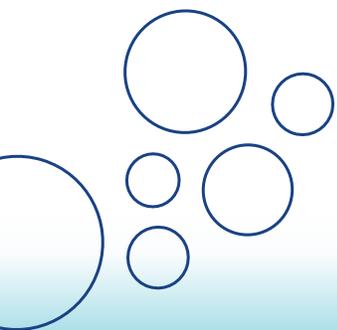
- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

### Cal Water Infrastructure by the Numbers

- 7,900** miles of water mains
- 1,135** wells
- 681** storage tanks
- 155,000+** valves
- 50,000+** hydrants
- 2,010+** sampling stations
- 6** surface water treatment plants
- 12** wastewater treatment plants
- \$719.7 million** invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

### Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





Quality. Service. Value.®



# Bear Gulch District

Local Service with Statewide Support

We serve approximately 19,000 customer connections in the communities of Portola Valley, Woodside, Atherton, and portions of Menlo Park, Redwood City, and San Mateo County since 1936. Skyline County's water system became part of the Bear Gulch district in 2009. To meet our customers' needs, we use a combination of local surface water and surface water purchased from the City and County of San Francisco (SFPUC).

## Infrastructure Investments in Bear Gulch

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the Bear Gulch District.

Over the last decade, **Cal Water has invested \$100,045,641** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 338 miles of main
- 2,377 hydrants
- 66 booster pumps
- **Total storage: 115 million gallons**

**Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.**

## Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **St. Anthony's Padua Dining Room, Riley's Place, and Atherton Police Activities League.**

## Contact Us

Rob Seeley/Regional Community Affairs Specialist  
195 South N Street  
Livermore, CA 94550  
(408) 345-3381 | rseeley@calwater.com

## Service Area

**Population Served:** 73,800

**Communities Served:** Portola Valley, Woodside, Atherton, and portions of Menlo Park and Redwood City

## Water Supply (Annual Production):

4,516 million gallons

## Water Use

Active connections: **19,000**

Average daily demand per capita per day: **190 gallons**

Average gallons per service per day: **624 gallons**

## Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$88 million in the Bear Gulch District from 2022-2024 to:

- Upgrade the Bear Gulch Dam's outlet, discharge pipeline and improve seismic stability of the dam's structures. Improvements to the dam will allow Cal Water to continue to divert water from the Bear Gulch Creek to maintain local water supply and increase safety
- Improve water systems in preparation for wildfire events to ensure a reliable source of water is available to customers and adequate fire protection is consistently available throughout the district
- Replace approximately 53,300 feet of aging and less reliable mains