



Quality. Service. Value.®



California Water Service

Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the Bayshore District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

We believe everyone should have access to water that is safe, clean, reliable, and affordable. Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

We are Industry Leaders in:

- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

Cal Water Infrastructure by the Numbers

7,900 miles of water mains

1,135 wells

681 storage tanks

155,000+ valves

50,000+ hydrants

2,010+ sampling stations

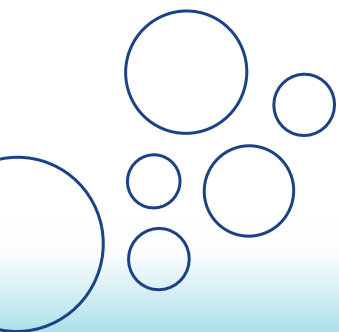
6 surface water treatment plants

12 wastewater treatment plants

\$719.7 million invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





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Bayshore District

Local Service with Statewide Support

Cal Water’s Bayshore District was formed in 1931 with the purchase of the South San Francisco Water Company, the San Carlos Water Company, and the San Mateo water system from Pacific Water Company. Today, we meet the needs of our Bayshore District customers with water purchased from the City and County of San Francisco as well as five groundwater wells.

Infrastructure Investments in Bayshore

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the Bayshore District.

Over the last decade, **Cal Water has invested \$120,748,987** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 524 miles of main
- 4,499 hydrants
- 7 wells
- **Total storage: 29.8 million gallons**

Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.

Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **Second Harvest Food Bank, Salvation Army, and Samaritan House.**

Contact Us

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Service Area

Population Served: 198,207

Communities Served: San Carlos, San Mateo, South San Francisco, Town of Colma, Broadmoor, Daly City and a portion of Redwood City

Water Supply (Annual Production):

6,706 million gallons

Water Use

Active connections: **50,339**

Average daily demand per capita per day: **93 gallons**

Average gallons per service per day: **335 gallons**

Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$93 million in the Bayshore District from 2022-2024 to:

- Improve water systems in preparation for wildfire events to ensure a reliable source of water is available to customers and adequate fire protection is consistently available throughout the district
- Develop new and improve treatment of water supplies and increase reliability throughout the system by replacing pressure tanks and pumps
- Replace approximately 62,500 feet of aging and less reliable mains