



Quality. Service. Value.®



California Water Service

Overview

California Water Service (Cal Water) serves about 2 million Californians in more than 110 communities, from Chico in the north to the Palos Verdes Peninsula in the south, including residents and businesses in the Willows District. We are the second largest retail water provider in the state, and the largest regulated by the California Public Utilities Commission.

We believe everyone should have access to water that is safe, clean, reliable, and affordable. Providing this for our customers requires a proactive commitment to infrastructure investment, water quality, conservation, community safety, and equity.

We are Industry Leaders in:

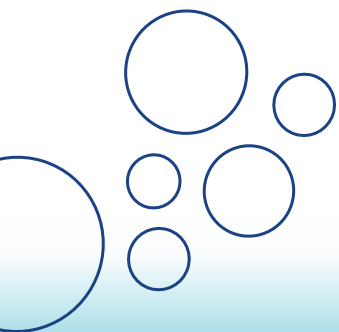
- **Water Quality:** Our drinking water is among the safest in the nation
- **Proactive Investment in Infrastructure:** We prioritize upgrades to keep water safe and reliable
- **Conservation & Sustainability:** We help customers save water while securing new supplies for the future
- **Low-Income Assistance:** We were among the first to provide bill assistance for low-income customers
- **Community Safety & Partnerships:** Our partnerships improve community safety and quality of life

Cal Water Infrastructure by the Numbers

- 7,900** miles of water mains
- 1,135** wells
- 681** storage tanks
- 155,000+** valves
- 50,000+** hydrants
- 2,010+** sampling stations
- 6** surface water treatment plants
- 12** wastewater treatment plants
- \$719.7 million** invested in infrastructure projects over the past three years to ensure the continued safety and reliability of your water system

Service Areas

We provide more than 80 billion gallons of water annually to 110+ communities across California





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Willows District

Local Service with Statewide Support

Cal Water's Willows District was formed in 1927 with the purchase of the water system from Pacific Gas and Electric Company. Today, we meet the needs of our Willows customers with seven water wells, one storage tank, and 38 miles of pipeline that pump and deliver 1.7 million gallons of local groundwater per day.

Infrastructure Investments in Willows

We know that building and maintaining infrastructure are critical to delivering safe, reliable water service to the Willows District.

Over the last decade, **Cal Water has invested \$13,387,522** locally, including installing new pipes, treatment facilities, pumps, and fire hydrants, along with upgrading or retrofitting storage tanks and wells. This includes:

- 38 miles of main
- 263 hydrants
- 7 wells
- **Total storage: 850,000 gallons**

Cal Water has invested more in infrastructure maintenance and upgrades in the last decade than any other regulated water provider in California.

Community Safety & Partnerships

We are passionate about investing in the communities we serve and improving the quality of life for our customers. We are proud to provide volunteer hours and financial support to local organizations, including, among others: **Willows Food Bank, Relay for Life, and Willows High School.**

Contact Us

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Service Area

Population Served: 7,200

Communities Served: Willows

Water Supply (Annual Production):

429 million gallons

Water Use

Active connections: **2,400**

Average daily demand per capita per day: **163 gallons**

Average gallons per service per day: **490 gallons**

Local Infrastructure Improvement Projects

Cal Water plans to invest more than \$3 million in the Willows District from 2022-2024 to:

- Enhance security measures and reduce vulnerability of existing water infrastructure including a well renewal project
- Develop new water supplies and improve treatment of existing supplies
- Replace approximately 37,300 feet of aging and less reliable mains